

ServeWyoming
Member Satisfaction Survey

	Highly Satisfied	Satisfied	Neither	Dissatisfied	Highly Dissatisfied	Not Applicable
1. Your Service Position						
<i>How satisfied are you with</i>						
a. Clarity about the expectations of your position ?						
b. Extent to which you find your service interesting/enjoyable						
c. Amount of challenge						
d. Community awareness of your project and services you provide						
e. Your sense of accomplishment						
f. Clarity of benefits, stipend, and other resources						
g. Impact of program on the target community						
2. Working Conditions						
<i>How satisfied are you with</i>						
a. Flexibility of service hours/arrangement						
b. Work space						
c. Safety of service site						
3. The Way People Work Together						
<i>How satisfied are you with</i>						
a. Mood and level of enthusiasm of members on your team/host site staff						
b. Way Members listen and respond to each other						
c. Extent to which Members understand their responsibilities						
4. Your AmeriCorps Program Manager (the person in charge of your entire AmeriCorps Program)						
<i>How satisfied are you with the extent to which your manager</i>						
a. Provides clear expectations						
b. Provides information on program and agency policies.						
c. Treats you with respect						
d. Listens to your input						

e. Treats you fairly as a whole						
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5. Your AmeriCorps Host Site Supervisor (the person who supervises you on a daily basis. If this person is the same as in section number 4, please mark N/A)						
<i>How satisfied are you with the extent to which your supervisor</i>						
a. Provides clear expectations						
b. Provides information on program and agency policies.						
c. Treats you with respect						
d. Listens to your input						
e. Treats you fairly as a whole						

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6. Your Personal Experience						
<i>How satisfied are you with</i>						
a. Orientation to the program before you started your service						
b. Clarity of your program's goals and objectives						
c. Accuracy of your job description						
d. Way members' complaints/concerns are handled						
e. Training provided to prepare you for your specific service activities						
f. Teambuilding exercises during meetings or training						
g. Service experience increasing your sense of civic responsibility						
h. Preparation for transition after AmeriCorps						
i. Frequency of contact from AmeriCorps program staff ?						
j. Getting your questions answered in a timely manner ?						
k. Feeling part of the entire national service movement ?						

What are the two most important things you have learned during your term of service in AmeriCorps?

What do you like best about your individual AmeriCorps program or host site?

What would you like to change or improve about your AmeriCorps program or host site? (This can include comments regarding living allowance, educational award, health insurance or specific suggestions regarding your placement and program.)

Would you like to comment on anything else?

Thank you for your service to the community ...and for answering this survey.